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PTO/SB/08B (08-03)

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Complete if Known	
		Application Number	09/998,914
		Filing Date	November 30, 2001
		First Named Inventor	Sinn
		Art Unit	2182
		Examiner Name	
Sheet 1	of 2	Attorney Docket Number	OBLX-01039US0

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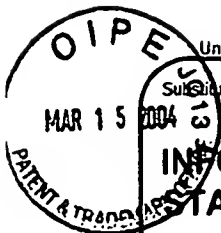
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CHI		LEON, McAfee's NetTools Promises to Ease Network Desktop Diagnosis, InfoWorld, San Mateo, 7/24/1995, Vol. 17, Iss. 30, p. 53.	
CHI		COONEY, IBM rolls out host- and server-based mgmt. apps, Network World, Framingham, 2/6/1995, Vol. 12, Iss. 6, pp. 6-7.	
CHI		WALSH, Remedy releases three applications for help-desk suite, InfoWorld, San Mateo, 4/21/1997, Vol. 19, Iss. 16, p. 34.	
CHI		SCHMERSAL, Testing to maintain service standards, Communications News, Nokomis, Mar. 1998, Vol. 35, Iss. 3, pp. 22-23.	
CHI		MUSTHALER, The trouble with help desk selection, Network World, Framingham, Feb. 20, 1995, Vol. 12, Iss. 8, pp. 35-39.	
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		SiteMinder Deployment Guide, Version 4.0, Netegrity Inc., 1997	
		SiteMinder Policy Server Operations Guide, Version 4.0, Netegrity Inc., 1997	
		SiteMinder Developer's API Guide, Version 4.0, Netegrity Inc., 1997	

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Sheet 1 of 1

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Group Art Unit	2182
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